



2901 Industrial Court Fairfield, CA 94533
o 707.437.8900 f 707.437.8955 republicservices.com

March 20, 2020

Greg Folsom, City Manager
City of Suisun City
701 Civic Center Blvd
Suisun City, CA 94585

Dear Mr. Folsom,

With the coronavirus posing a threat to communities across the country, Republic Services is taking the following steps to keep our employees and customers safe and healthy during this uncertain time. Safety is Republic's number one priority and we pride ourselves on crisis preparedness and business continuity planning and execution. It's our objective to keep our people safe and healthy while continuing to provide superior service and support to our customers.

The recent policies issued by the State of California and Solano County list Solid Waste Collection and sanitation services as "Essential" and will continue during the term of the policy. As such, all collection and post-collection services (i.e., recycling, transfer station, organics, and landfill operations) will not be interrupted. Street sweeping services are not currently impacted and are operating as scheduled. In addition, our Call Center will remain operational and follow our normal hours of service. Currently, our local office is also open for walk-in customers.

Effective Monday March 23rd, 2020, Republic Services is closing "non-essential" on site services which include: BOPA, Buyback Center, e-waste drop off, public drop off of recyclable materials and all HHW events. As previously discussed, the Suisun Drop Off event that was schedule for April 18th has been cancel. We will restore / reschedule these "non-essential" services when conditions improve, and State / County policies and orders are lifted.

We are closely monitoring CDC, FEMA, and local, state and federal guidelines and policies. We are actively encouraging employees exhibiting flu like symptoms to stay home and to seek further counsel should they believe they or someone they have come into contact with has been impacted. We also equip our employees with all necessary Personal Protective Equipment (PPE) including gloves and masks.

In addition, we implemented the following measures at our operations including;



2901 Industrial Court Fairfield, CA 94533
o 707.437.8900 f 707.437.8955 republicservices.com

- Staggered route start times, where needed, to limit the number of employees gathering at one time during our crew out process
- Use of latex gloves by employees in high traffic/contact areas (dispatch, scale house, customer service and maintenance technicians)
- Limiting contact of recycling coordinator staff and sales personnel to phone vs. in person
- Conducting tailgate safety meetings outside in small groups as opposed to larger classroom meetings
- Temporary cessation of 1:1 Supervisor and employee ride along discussions
- Support the use of standard social distance practices with our employees
- Increased janitorial services to daily in high traffic areas and, if the situation warrants, use of outside service to clean high traffic areas and vehicle cabs.

We are in the process of updating our website. All customers that have prescheduled appointments for HHW thru April 11th have been contacted directly and informed of the cancelation. These customers will be rescheduled for a later date.

We are confident in our preparations and ability to handle the situation should the virus impact our employees or operations, and as a valued partner, it is our commitment to keeping you informed. As the situation evolves, it's important that we stay connected and aligned, so that Republic can best serve you and your residents.

If there's anything we can do to help, please let us know.

We're in this together.

Regards,

A handwritten signature in blue ink, appearing to read "Kevin Flanagan", with a long horizontal flourish extending to the right.

Kevin Flanagan
Division Manager
Republic Services