

Billing

You will receive a quarterly bill from Republic Services® in advance of service being provided. For example, your January 31 bill will cover service for January, February and March.

Payment Options

Customers have four ways to pay their bill:

1. Online at [RepublicServices.com](https://www.suisun.com/departments/public-works/street-sweeping/)
2. By phone (toll-free) at **877.692.9729** or call **707.437.8900** to set up auto bill pay
3. By mail, via the envelope in your bill
4. In-person at the Republic Services office at 2901 Industrial Court, Fairfield, 8 a.m. to 5 p.m., Monday through Friday

Moving Policy: Service Cancellation

If you move, please cancel current service and leave carts at the old address. Even if you are moving within city limits, you must still cancel your service and leave your existing carts at the old address and start new service at your new address.

Monitoring for Contamination

It is important that you do not contaminate the recycling and green/food waste carts. If there is contamination in your recycling cart or green/food waste cart, you will receive a notification tag on your cart and may be charged a fee for an extra waste pickup.

Cart Placement

- Carts should be placed at the curb with the lid openings facing the street. Lids must be closed.
- Overloaded carts may not be serviced.
- Place carts out by 6 a.m. on your service day.
- Remove empty carts from the curb by 10 p.m. on your service day. Store in a location not visible from any public right-of-way.
- Place carts at least 2 feet apart from each other and leave 6 feet of space between your cart and any other objects at the curb.



Extra Services

Bulky Waste

Each household is entitled to one free bulky waste pickup per year. Bulky waste pickup includes:

- Up to 3 cubic yards of bulky waste materials
- Two bulky waste items (sofas, mattresses, large appliances)

Call Republic Services at **707.437.8900** to schedule a pickup. Items must be placed at the curb for collection before 6 a.m. Items must be bagged, boxed or bundled. There is a charge for Freon® removal and for computer monitors and CRTs (cathode ray tubes).

Landfill Coupons

Each household receives one landfill coupon annually. The coupon is non-transferable, must be used by the addressee and requires a photo ID and proof of residency (bill with name and address). Coupons are mailed to residents in January and are valid through December 31, 2023.

Wheel-Out Service

Republic Services provides free wheel-out service to eligible residents who are physically unable to move the carts as verified by a medical certificate. The resident will need to annually sign a sworn statement stating that they live in a home with no one else capable of wheeling the carts to the curb.

Appliance Event (White Goods) Collection

Republic Services will accept appliances from Suisun City residents with a valid residential waste account on the following Friday and Saturday dates in 2023: April 7-8 and 14-15; June 2-3 and 9-10; July 28-29; August 4-5, September 29-30 and October 6-7



Drop-off location:
Republic Services
2901 Industrial Court, Fairfield

Friday 8 a.m. – 4 p.m.
(closed 11:45 a.m. – 1 p.m.) and
Saturday 9 a.m. – noon.

Proof of Residency is required.

Extra Services (continued)

Street Sweeping

Republic Services provides street sweeping services for Suisun City. Please contact Sandra Gonzalez at **707.437.8947** or sgonzalez4@RepublicServices.com for more information. The street sweeping schedule is also available online at <https://www.suisun.com/departments/public-works/street-sweeping/>.

Electronic Waste Collection

State law bans electronics in the waste stream. Electronic waste must be taken to a licensed facility.

Republic Services accepts small appliances and small electronics. All batteries must be removed from electronic devices. The electronic waste weight limit is 60 lbs. and proof of residency is required.

Republic Services Main Office

2901 Industrial Court, Fairfield, CA 94533
8 a.m. to 5 p.m., Monday through Friday

Republic Services Customer Service

707.437.8900 | [RepublicServices.com](https://www.suisun.com/departments/public-works/street-sweeping/)
7 a.m. to 6 p.m., Monday through Friday



Suisun City

2023 Residential Customer Service Guide



Sustainability in Action



Recycling

Ensure items are empty, clean and dry.
Do NOT bag recyclables.

Plastics

Recycle plastic containers #1 through #7.

Metal Cans

Recycle all food and beverage metal cans, steel, tin, bi-metal and aluminum.

Cardboard & Paper (Non-Soiled)

Recycle envelopes, office paper, newspaper, magazines, junk mail, catalogs, paperback books, phone books, brochures, greeting cards and file folders.

Glass

Recycle clear and colored glass.



✗ No: Plastic bags, food waste, yard waste, light bulbs, batteries, ceramics or dishes, electronics, clothing, polystyrene foam, hazardous waste, garden hoses, construction waste, pizza boxes, paper towels, pots or pans

Organics

Yard Debris

Flowers, grass cuttings, leaves, weeds, small tree and brush trimmings, and yard trimmings.

Food Scraps

Fruit, vegetables, bones, coffee grounds, dairy products, egg shells, fish, meat, grain products and baked goods.

Food-Soiled Paper

Pizza boxes and non-coated paper plates.



✗ No: Plastic bags, bamboo, dead animals, dirt, rocks, sand, lawn sod, manure or pet waste, oleanders, wood (coated or painted), wood from construction projects, recyclable materials, burn material or ash, trash

Landfill

Plastic utensils

Packing peanuts

Juice pouches

Chip bags

Snack wrappers

Broken dishware

Polystyrene foam

Food trays or containers

Diapers

Pet waste

Plastic bags

Other trash



✗ No: Batteries, construction materials, fluorescent bulbs, electronic waste, hazardous waste, hot ashes, medicines, needles and medical sharps, tires, used motor oil/filters, paint, treated wood, cooking oil, other liquids, organics or recyclable materials

Household Hazardous Waste

The Household Hazardous Waste (HHW)

Collection Facility is open the 2nd and 4th Saturday each month from January to October and the 1st and 3rd Saturday in November and December.

Drop-off is by appointment only and is free to Suisun City residents. Proof of residency is required. Please call the HHW hotline at **707.437.8971** for information and registration assistance.

Restrictions

No single containers larger than 4 gallons will be accepted. Maximum allowable quantity of 15 gallons or 125 lbs. per trip.

Examples of Acceptable Materials

Auto fluids, mercury gauges, batteries, needles, garden products, paint products, household cleaners, other chemicals, fluorescent lights or tubes.

BOPA Facility – Batteries, Oil (motor and cooking), Latex Paint and Antifreeze

2901 Industrial Court, Fairfield
Monday through Friday, 8 a.m. to 4 p.m.
(closed 11:45 a.m. to 1 p.m.)

Restrictions

Maximum quantity allowed is 5 gallons of latex paint, 5 gallons of motor oil, 3 pounds of household batteries and 3 car batteries per resident per month. Oil and antifreeze must be in a sealed clear container. Proof of residency is required.

Used Motor Oil, Filter Curbside Collection

Used motor oil and oil filters are picked up curbside free in special jugs and bags. Place jugs and bagged filters next to your recycling cart. Do not place in recycling cart. To request jugs and bags, call Customer Service at **707.437.8900**. No other containers will be accepted. We will replace the full jug with a clean jug for future use.