



SUISUN-SOLANO WATER AUTHORITY

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IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte al sistema de agua para pedir una copia.

Ang abisong ito ay naglalaman ng napakahalagang impormasyon tungkol sa inyong iniinom na tubig. Mangyaring basahin ang abiso sa Tagalog kung ito ay nakasulat. Kung wala ang abiso sa Tagalog, makipag-ugnayan sa tanggapan ng tubig upang humiling ng kopya sa wikang Tagalog.

SID – Suisun-Solano Water Authority has Levels of Trihalomethanes Above the Maximum Contaminant Level issued November 28, 2023

Our water system recently failed a drinking water standard. Although this is NOT an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Testing results we received in July and October 2023 show that our system exceeds the standard, or maximum level (MCL), for Trihalomethanes. The MCL standards for Trihalomethanes are 80 ppb (parts per billion). In July 2023 the average level of Trihalomethanes at one location was 82 ppb. In October 2023 the average levels at three locations were 86 ppb, 96 ppb and 88 ppb.

What should I do?

- You do not need to use an alternative (e.g., bottled) water supply.
- This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing Trihalomethanes in excess of the MCL over many years may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

After unusually high Trihalomethane results in January 2023, our quarterly location running annual averages were difficult to maintain within the MCL level of 80 ppb. We increased monitoring frequency, increased flushing in the distribution system, made modifications to storage tank levels, and system operational processes. We plan to add more aeration to the system.

We anticipate resolving the problem within the next three months by February 28, 2024.

For more information, please contact; Sue Murphy, Water Quality Coordinator at, 707-455-4021 or at the following mailing address: 810 Vaca Valley Parkway, Suite 201, Vacaville, CA 95688. ISSUED: 12/12/23

Billing

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A Joint Powers Authority
Providing Drinking Water to the City of Suisun City

Operations

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