SETTING UP AN ONLINE ACCOUNT

- 1. Go to: www.suisun.com
- 2. On the Home Screen, scroll down and you will see the selection below. Click "Pay Water Bill"



3. Click "Pay My Water Bill," as it shows below.



- 4. You will be redirected to a brand-new page, called *municipalonlinepayments.com/suisuncityca*
- 5. On the top right of the page, Click "Sign in / Register."



- 6. Click Don't have an account? "Register"
- 7. Enter the required information. *Note: Use a valid email because you will have to use your email and verify your new account.
- 8. Once your account is verified, you can log in and add the account. Click "Add Account."
- Enter your Account Number Can be found on the top right of your bill, also known as <u>ACCOUNT</u> <u>NUMBER</u>. The account number will be in this format <u>000-0000-000</u>.
- 10. For the Last Payment Amount, enter in the last payment that you have made.
 - If this is a new account, the last payment amount is going to be \$0.00.

For Account and Last Payment Information, please call (707) 421-7320 for assistance.



ONE TIME PAY-BILL



Technology Service Fee of <u>\$1.25</u> for all credit card online transactions.

There are no fees when paying over the phone, in the office, or by mail.

SETTING UP AUTO PAY/MAKING ONE-TIME PAYMENT ONLINE



SCHEDULE PAYMENTS



- 1. Press Continue.
- 2. You can schedule the **selected date** that you would like to have the bill paid.
- 3. Click Submit Payment once done.

- 1. Click Enroll
- There is a selection of payment days on the 19th and the 20th of the month.
- 3. Enter the Payment Method and Enroll now.